



HENRY DUNN

I N C O R P O R A T E D

Insurance • Real Estate • Estate Planning • Surety Bonding

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Fax: 570-265-2033
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To: School District Employees
From: Paul Kreischer, Vice-President
Date: July 1, 2011
Subject: Blue Cross of Northeastern Pennsylvania/First Priority Life Insurance Company Health Insurance

We at Henry Dunn Insurance are pleased to offer you personal customer service for your insurance coverage and claims questions. When you contact us for assistance, please have the following information available:

- ✓ School District Name
- ✓ Your Name
- ✓ Subscriber ID#
- ✓ Your Date of Birth
- ✓ Claimant's Name
- ✓ Claimant's Date of Birth
- ✓ Date of Service
- ✓ Copy of Bill and/or Explanation of Benefits (EOB) from BCNEPA

If you need more ID cards than BCNEPA originally sent, you may call the toll-free number on the back of your card to order additional cards for your dependents.

Please feel free to contact us if you have health insurance coverage or claims questions:

Shawn Walter

Henry Dunn, Inc.

49 E. Fourth Street, Suite 105, Williamsport PA 17701

800-326-8293

Fax: 570-265-2033

swalter@henrydunninc.com

If you cannot reach Shawn, please contact:

John Secor

570-265-2118 or 800-232-1751

jsecor@henrydunninc.com

or

Kathy Fisk

570-265-2118 or 800-232-1751

kathyf@henrydunninc.com

We are confident this alignment of **Henry Dunn, Inc.**, representatives will enhance the services we provide to our participating members.

